

URI'S

POWER HARDWARE

Terms and Conditions of Repair

1. The Company only warrants the replaced parts and work performed on those parts, against defects for a period of 3 (three) months after the date of delivery of the repaired item to the customer. Fair wear and tear excepted. No other warranty is given or implied.
2. The risk of using the repaired goods at all time remains with the Customer and the company is hereby indemnified by the Customer for any harm or injury which the customer, his employees or household members should sustain.
3. In the event of the customer or any agent attempting to effect repair or tampering with the machinery still under warranty, this warranty will "ipso facto" become null and void.
4. The company only agrees to repair Customer's machinery to the state in which it is in fair working order, and does not try to repair the machinery to the state in which it might have been when it was new.
5. The company shall not be bound to keep the customers machinery for a period longer than 1 (one) month from date:
 - It has been quoted on and no authorisation has been received; or
 - It is completed and ready for collection.

If the customer does not collect the machinery the company shall be entitled to sell the customer's machinery to defray the company's repair costs and storage expenses, and such sale shall be without prior notice to the customer, and the customer herewith appoints the company as its agent with authority to sell the machinery in such an event.
7. The customer's failure to produce the invoice and job card when claiming implementation of this warrantee will void the warrantee.
8. The company gives no electric cables, plugs, leads or outer casings.
9. The company is not responsible for accessories, protective cases, etc that are given in with the machine. The onus is on the customer to retain these for safekeeping.
10. The company is under no obligation to replace any oil or petrol drained from generators in order to undertake the repair or service.
11. This guarantee is only given on condition that the repaired machinery is safely stored indoors, and will not be implemented if the customer's machinery is abused or neglected, or if it is damaged by flood, fire, malicious intent, or force majeure, or variations in the supply of electricity.

Tel: (011) 781-1162/3/4/5 Fax: (011) 781-1166
177 Bram Fischer Drive, Ferndale, Randburg
P. O. Box 3616, Randburg 2125
email: sales@urishardware.co.za
www.urishardware.co.za

URI'S

POWER HARDWARE

12. The customer agrees the he will be liable to pay costs on the attorney and client scale in the event of the company instituting legal proceedings against the customer.
13. The customer hereby consents in terms of Section 45 of the Magistrates Court Act no 32 of 1944, to the jurisdiction of the Magistrates Court having jurisdiction in terms of section 28 of the said act, in respect of any action which may be instituted against the customer by the company.
14. The warranty provided by the company relates to the items repaired and the workmanship of the company and/or its agents, and no verbal statement or warranty made by the company shall be binding on the company.
15. If the customer only gives the company the machinery for Quotation the company will charge the customer a quotation fee. The quotation fee shall only be charged if no order is placed by the customer for repairs, or if no new machine is purchased. If no order to repair the machinery is given, the company may refuse to reassemble the machinery if the customer refuses to pay for the labour to reassemble the machinery.
16. The company shall have a lien over all repaired goods and the customer shall not be entitled to claim the repaired goods unless payment is made to the company in full settlement.
17. The company shall not be responsible for any loss or damage caused to the machine while in our possession howsoever arising, and the customer warrants that the goods are covered by the customers insurance against theft, damage and against all other potential loss to the customer.
18. The customer warrants that the information given to the company is true and correct.
19. The customer elects the physical address as provided above, as a chosen address for purposes of service of any legal process on the customer.
20. All work done by the company shall be deemed to have been properly and professionally completed and in good working order and condition on return of the machine to the customer, unless the company is notified in writing within 24 hours from date of delivery of the machine by the customer of any defects in workmanship.
21. No variation, alteration or cancellation of these terms and conditions shall be binding on either party unless saying has been reduced to writing and signed by the customer and the company.
22. The customer warrants that no oral representations or guarantees have been given by the company, and the company shall not be bound by any warranties other than those contained in these terms and conditions.